



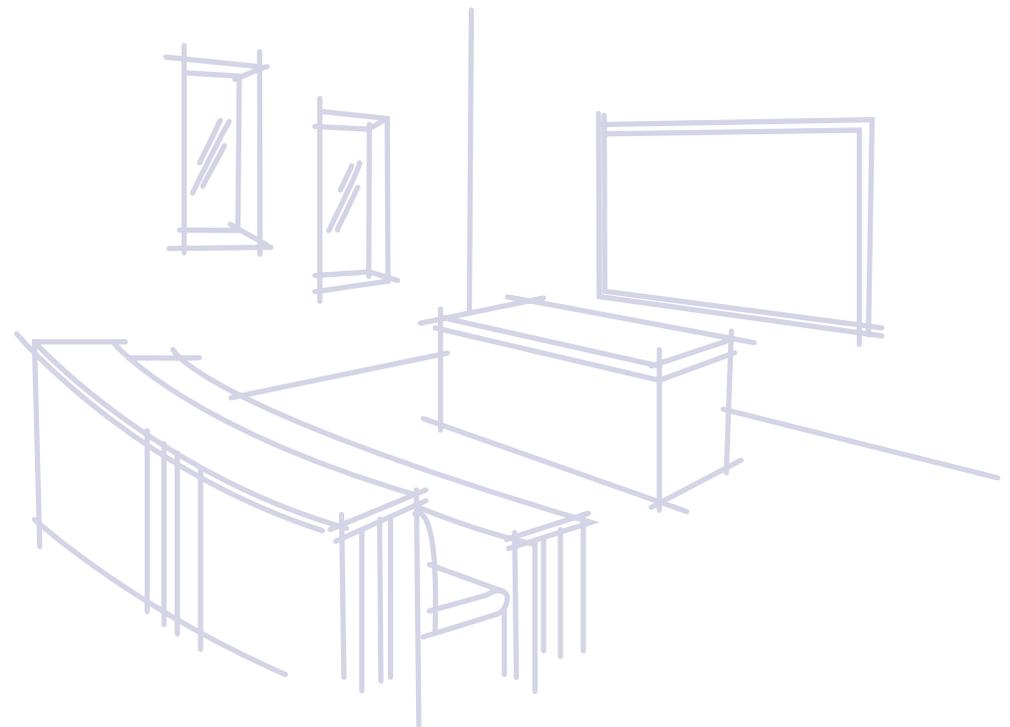
SECTOR CAPABILITY

EDUCATION

FURTHER EDUCATION

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WE UNDERSTAND FURTHER EDUCATION

We support our clients in achieving their goals; to improve educational outcomes for the students they teach, deliver world class research and achieve it through a sustainably-built and progressively-maintained estate.

The pandemic has presented new opportunities and challenges in the Further Education sector. For example, wellbeing and a flexible working environment have become important as agile working practices have become the norm. Our role is to ensure clients unlock the full potential of a modern education estate through hybrid and mixed-mode learning.

With decades of experience working at the cutting edge of education construction, we have developed strong, long-term relationships with colleges around the world. This gives us a deep understanding of best practices and the latest benchmarks.

“As part of the development of our new Estate Strategy, we commissioned RLB to undertake a full maintenance survey of the College Estate and develop a 5 year, prioritised and priced planned maintenance schedule. This was completed with complete professionalism and thoroughness, within a demanding timescale and in a way that worked with the wider team writing our Estate Strategy document. A team that’s highly recommended!”

Andrew Crowter, Director of Estates
Birmingham Metropolitan College



RLB DIFFERENTIATORS

- Close working relationship with the **Department for Education**
- Key partner in the Condition Data Collection (CDC2) Framework (1 & 2)
- Innovative, **dashboard approach** to the presentation and analysis of condition data, enabling you to see the key investment priorities
- Market-leading **social value** tools that allow you to plan, track and deliver the maximum social value from your construction project

IN THE LAST 5 YEARS



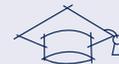
30

Further Education organisations worked with



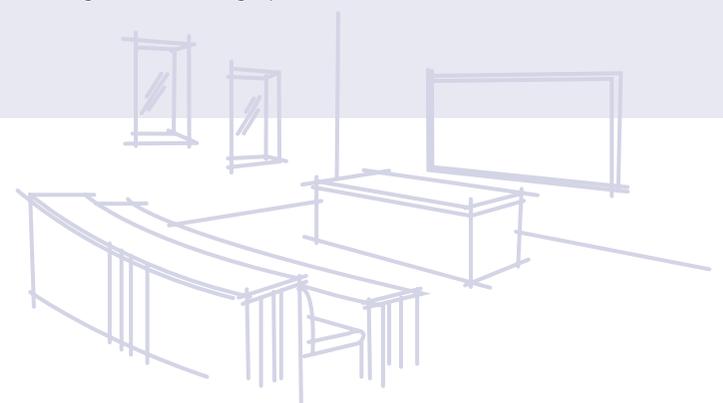
£1.8bn

worth of work undertaken



600,000m²

of teaching and learning space delivered



RLB utilises cloud based digital tools to bring clarity and economy to the increasingly complex task of construction management in education institutions.

RLB | FOCUS

Our in-house business intelligence solution is RLB | Focus. This business intelligent dashboard reporting service provides specific client analysis and analytics for projects and portfolios. It provides visually engaging, interactive reports that can be accessed across desktop, mobile and tablet platforms.

We are currently using this approach at **University of East London** where we have developed a programme management solution that brings together data from across the University's diverse portfolio of projects, ranging from boiler replacements and small 'business as usual' refurbishments to larger capital programme projects. The output provides a dashboard overview of the financial and programme position at an estate level with the ability to drill down through the data to a specific project. The visualisations enable large volumes of data to be analysed and issues surfaced easily.

At **Royal Holloway University London (RHUL)**, RLB is assisting the estates team to rationalise their approach to managing their portfolio of projects.

This has involved us mapping and converting existing delivery processes to provide a structured approach to project delivery and alignment with the industry recognised RIBA Plan of Work. Our team has developed a matrix of project types and core delivery milestones that can be utilised within a digital PMO system to deliver a more streamlined approach to working.

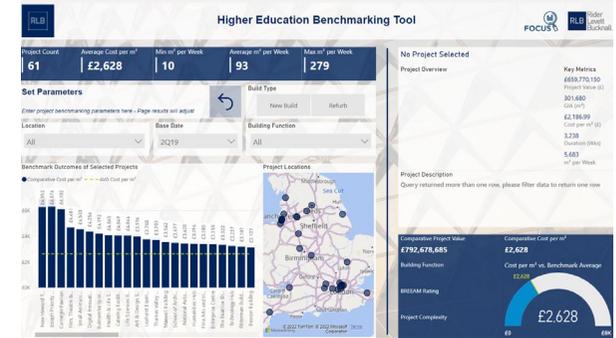
Using a bespoke database platform, we are developing a programme and reporting solution with the ability to manage multiple projects and workstreams that RHUL deliver on a rolling basis. During later phases, we can assist in forecasting and planning delivery timescales to manage projects, some of which can take several years to reach the design stage.

Using a digital first approach, we develop system automations and digital form sets to assist in gathering information from both internal and external sources. This minimises the administrative resource required to deliver up-to-date information.

RLB | PULSE

RLB | Pulse is our in-house benchmarking system that enables the comparison of construction costs against similar schemes that we have undertaken in the past or by using data from previous client schemes.

This benchmark data is used to rapidly develop initial budget level costs based on preliminary design information. This enables us to manage stakeholder expectations during the early brief development stage of the project and align aspirations for the scheme, with the available funding. This avoids time being invested in developing fundamentally unaffordable options.





Leeds City College,
Quarry Hill Campus



DEWSBURY LEARNING QUARTER ◀ KIRKLEES COLLEGE

SERVICES: Cost Management
COMPLETION: 2018
VALUE: £18.5M

RLB provided quantity surveying and cost management services for Kirklees College in the relocation and consolidation to their new town centre teaching facilities, the Dewsbury Learning Quarter.

We provided total cost expenditure and budget management across the project and established systems in support of the client's upstream reporting. Our cost management methodology provided a holistic picture of the financial position of the project, aiding the decision making by the college and the project team.

We added value by providing the client with cashflow projection to maximise funding commitments balanced against income and expenditure. Our team also implemented an objective driven procurement process tied with value engineering to minimise cost, maximise value and secure viability for the development.

QUARRY HILL CAMPUS ▼ LEEDS CITY COLLEGE

SERVICES: Project Management, NEC Supervisor
COMPLETION: 2019
VALUE: £60M

Quarry Hill campus, located in a new mixed-use development in the heart of Leeds' cultural district, is a nine-storey building that includes a performing arts theatre, specialist music studios and 237 unique general teaching rooms.

Our expert understanding of the function and use of educational environments allowed our team to quickly identify areas requiring wider input from the client side ensuring the end solution would allow the delivery of the educational curriculum as required by the end-user.



CAPABILITY



CAMPUS FOR ADVANCED BUILDING TECHNIQUES ▶

DUDLEY COLLEGE

SERVICES: Cost Management, Independent Facilitation and Risk Advice
COMPLETION: 2017
VALUE: £11.7M

At a cost of £11.7 million, the new build five-storey teaching complex enables hands on proficiency in advance building technologies and manufacture, low carbon installations and BIM applications.

The new building consists of several modern construction method training facilities and includes a multi-storey hangar where students learn how to fabricate and assemble buildings using the latest available technologies.

The low energy building was delivered using the Integrated Project Insurance (IPI) Model promoting collaborative delivery, lean design and Project Bank Account practices.

RLB provided independent facilitation and risk advice for all parties on the project, thereby reducing overall costs and mitigating risk.

NEW VIC PHASE 1 ◀

NEWHAM SIXTH FORM COLLEGE

SERVICES: Cost Management
COMPLETION: 2015
VALUE: £7M

The college is one of the largest sixth form establishments in the UK and is the largest in London with approximately 2,750 students and staff.

This project was the first phase of a complete renewal of the entire college and involved demolition of an existing entrance façade and reception area and construction of a two storey new build 2,600m² Learning Resource Centre.

RLB added significant value to the project by providing pro-active design solutions in order to provide a balanced spend within the allocated budget. We proactively managed the cost of the project and were able to agree the final account within the allocated budget to the client's satisfaction.



CAPABILITY



CONDITION DATA COLLECTION (CDC) ◀ DEPARTMENT FOR EDUCATION

SERVICES: Building Surveying
COMPLETION: On-going
VALUE: Various

RLB is appointed to the largest condition data collection exercise in the UK that collects condition, contextual and building management data for every government funded school and college in England.

Data from CDC2 will directly inform future investment in the condition of colleges and will provide an evidence base to support the successful delivery and development of education capital policy.

RLB has a dedicated team of data capture and asset management specialists. This approach has ensured consistency in quality throughout the commission.

FRAMEWORK AGREEMENT ▼ CITY OF LIVERPOOL COLLEGE

SERVICES: Cost Management, Project Management
COMPLETION: 2020
VALUE: £1.5M

RLB has a long standing relationship with City of Liverpool College and is appointed to the cost management and project management frameworks. Recent projects have included:

- £1.5m refurbishment of reception, teaching and social areas across four sites of the campus
- £1m arts centre refurbishment
- £2m refurbishment and conversion of laboratories.



CAPABILITY

FRAMEWORK AGREEMENT ▶

COLEG GWENT

SERVICES: Building Surveying, Project Management, Cost Management, Principal Designer

COMPLETION: On-going

VALUE: Various

RLB has supported Coleg Gwent for 14 years and is responsible for the implementation of small works projects, mainly comprising planned and preventative maintenance, alterations and refurbishment works to the college estate. Projects during this time have included:

- Full disability access audit
- 10 year planned preventative maintenance programme
- Condition surveys
- Feasibility studies
- Refurbishment of a library and a biology laboratory
- New build construction workshop and hair training salons
- Alterations to motor vehicle workshop
- Main reception upgrades



ESTATE STRATEGY ◀

BIRMINGHAM METROPOLITAN COLLEGE

SERVICES: Building Surveying, M&E Surveying, Estate Strategy

COMPLETION: 2020

VALUE: £26K

Birmingham Metropolitan College has an extensive estate across the Birmingham area with a mixed age portfolio of properties.

RLB was appointed to deliver a planned preventative maintenance survey to establish the condition of all of the properties and identify the associated remedial and maintenance requirements. The output of this, which was summarised into a user-friendly dashboard, gave the client a complete picture of the required repair and maintenance costs.

We also assisted in the preparation of an estate wide strategy plan which involved considering the use, suitability, utilisation and general condition of the properties and how with development and rationalisation, the estate could progress.

HOW TO APPOINT US

At RLB, we are committed to providing consistent, high quality professional services to the public sector.

We have been appointed to a number of major public procurement compliant multi-disciplinary frameworks which allow direct award of services.

These frameworks include:



RM6165
CCS CPS



NHS SBS



Scape



YorConsult2



Procure
Partnerships



Pagabo



ESPO



EN Procure
Consultancy



Build Higher

THE DIRECT AWARD PROCESS

- 1 Contracting Authority (CA) and RLB discuss and agree preferred framework procurement route.
- 2 CA sends scope of works, pricing approach and call-off contract to RLB.
- 3 RLB responds with our fee proposal.
- 4 We jointly finalise fee, scope and drafting of call-off contract.
- 5 Award – CA sends confirmation of appointment to RLB and we jointly sign call-off contract.



The needs of RLB's customers are met with flawless technical execution.

Our ever evolving digital tools and processes ensure up-to-date industry insights and precision. As an independent organisation RLB guarantees on the very best advice for clients – without any conflict of interest.

COMMERCIAL SUCCESS

Our cost management service enables clients to make informed decisions.

We deliver commercial confidence throughout the project life cycle, from early business case through to financial close, strengthened by broad sector expertise and bespoke digital solutions.

Cost Management and Quantity Surveying

- Feasibility Studies
- Cost Planning and Value Management
- Whole Life Costs and Life Cycle Costs
- Cost Benchmarking
- Risk Management
- Contract Administration / Employer's Agent

PROJECTS AND PROGRAMMES

Placing client needs and project drivers at the core, our team works closely with stakeholders to meet time, cost and quality requirements, whilst maintaining predictability and rigour at every stage.

Project and Programme Management

- Strategic Programme Management
- Project Management
- Development Management
- Pre-Construction, Procurement and Project Planning
- Design Management
- Project / Fund Monitoring

ASSET OPTIMISATION

Our expert team helps clients manage, improve and enhance their property estates. Through asset data capture we make informed decisions about planned maintenance, statutory compliance and control and optimisation of expenditure.

Building Surveying

- Strategic Asset Management
- Estate Rationalisation
- Building Surveying
- Facilities Management Consultancy
- Fire Safety

SPECIALIST SOLUTIONS

Every project has bespoke requirements that often require more specialist support, especially as setting project objectives and defining value is increasingly becoming more complex than simply time, cost and quality. Our experts provide both high level strategic advice and more practical support to achieve the best results for our clients.

Specialist Solutions

- Sustainability, Carbon and Wellbeing
- Social Value
- Health & Safety, Fire and PD/CDM
- Specification Consultancy
- Dispute Avoidance and Resolution and Expert Witness
- Business Case Consultancy

ABOUT RIDER LEVETT BUCKNALL

SECTORS



Our experts deliver solutions across all sectors within the built environment with particular emphasis on the following:



COMMERCIAL

Sector Lead: Matthew Brooker
E: matthew.brooker@uk.rlb.com



DATA CENTRES

Sector Lead: Andrew Fettes Brown
E: andrew.f.brown@uk.rlb.com



EDUCATION

Sector Lead: Stephen Scott
E: stephen.scott@uk.rlb.com



ENERGY

Sector Lead: Mark Clive
E: mark.clive@uk.rlb.com



HEALTHCARE

Sector Lead: Stewart Binns
E: stewart.binns@uk.rlb.com



HOTELS, HOSPITALITY & LEISURE

Sector Lead: Paul Sambrook
E: paul.sambrook@uk.rlb.com



INFRASTRUCTURE

Sector Lead: Andy Stamps
E: andy.stamps@uk.rlb.com



LOGISTICS & MANUFACTURING

Sector Lead: Mark Grayson
E: mark.grayson@uk.rlb.com



PUBLIC & CIVIC

Sector Lead: Julian Henley
E: julian.henley@uk.rlb.com



RESIDENTIAL

Sector Lead: Paul Sambrook
E: paul.sambrook@uk.rlb.com



RETAIL

Sector Lead: Julian King
E: julian.king@uk.rlb.com



SPORT

Sector Lead: Jonathan Edwards
E: jonathan.edwards@uk.rlb.com

ABOUT RIDER LEVETT BUCKNALL

VALUE-BASED DECISIONS - A HOLISTIC APPROACH



With digitisation, the Health & Safety bill and net zero targets top of the agenda, RLB ensures this focus is integral to the conversation at the outset of any project. Taking a holistic approach enables our clients to make value-based decisions, delivering outcomes that meet a range of objectives and measure value beyond financial targets.

SUSTAINABILITY

Sustainability is no longer an add on as we strive to achieve net zero carbon emissions across the construction industry. Every project benefits from implementing more sustainable options and RLB has comprehensive systems and tools to help clients deliver sustainable outcomes. Every technical team member is skilled to make buildings carbon efficient and our specialist sustainability consultancy advises on:

- Sustainability opportunities
- Carbon accounting, modelling and net zero
- Low carbon assessment
- Environmental and wellbeing accreditation

We mitigate the environmental impact of our own business activities and have a goal to achieve net zero by 2025. We work with the CLC's CO₂nstructZero and Amazon's Climate Pledge and have achieved ISO14001 accreditation and the EcoVadis Silver medal, ranking us in the top 15% companies globally for sustainability.

HEALTH & SAFETY

Clients benefit from RLB's award-winning Health & Safety team which is involved in the drafting of official Construction and Design Management (CDM) regulations, a member of advisory panels and contributors to legislation. This specialist knowledge permeates the business and informs every project.

Our Health & Safety service ensures 100% legislative compliance, through our specialist expertise in design development, construction safety and occupational and operational safety. Our service is quality assured and recognised by the Association of Project Safety, CHAS and Safe Contractor (SSIP schemes).

RLB is a signatory of the Building Safety Charter and the first consultancy to undertake the new Building Safety Management Diploma in totality.

SOCIAL VALUE

Every project has increasingly competing economic, environmental and social priorities. RLB has developed a unique optioneering tool to compare different solutions by quantifying and evaluating the changing value of these core elements.

Implementing and measuring the impact of social value is a fundamental part of procuring and delivering sustainable projects and we support clients to meet their value objectives and obligations. Our approach ensures that social value principles are integrated within the total development plan, so the benefits outlive the contract.

Partnering with Social Profit Calculator (SPC), we have developed a model which evaluates both the cost and the benefit of social value interactions. Applied at organisational or project level this supports clients to understand the social, economic and environmental impact of each project. It illustrates to stakeholders the value for people, communities, businesses and wider economies.

ABOUT RIDER LEVETT BUCKNALL

OUR PEOPLE AND CULTURE



Wellbeing at work means thriving physically, emotionally, psychologically, socially and as a business. When people feel happy, engaged and purposeful at work they are typically more committed than those who do not, contributing to a positive and sustainable business better for colleagues and clients alike.



RLB equips employees with tools and skills to maintain health and positivity. Many wellbeing initiatives as well as a wellness focused health insurance scheme sit alongside a range of humanistic policies in place to support individuals beyond the office. 'Mental wealth' training is central to our agenda with toolkits on all areas of mental self-care. Wellbeing check-ins are part of our performance management system and we encourage a culture where it is OK to be honest about feelings.

Our hybrid working approach means employees locate between offices, client sites and home. Maintaining core hours with flexibility around the edges ensures our clients have focused work time while we enjoy a work / life balance. We place great importance on saying 'thank you', we also have a bonus scheme and we encourage transparent communication through an employee engagement platform available on desktop and mobile app.

DIVERSITY AND INCLUSION - BUILDING BETTER BUSINESS FOR ALL

We operate an inclusive workplace and promote a culture that is fair and consistent in everything we do. We recognise and value the individual and their contribution and encourage employees to bring their whole self to work.

Promoting a diverse and inclusive culture provides many benefits and enhances business performance through:

- Diversity of thought - creativity and innovation
- Attracting and retaining talent
- Mirroring our clients and communities

We continue to improve awareness through our education initiatives, ensuring D&I remains high on the agenda and sharing best practice with our peer group.



EMPLOYEE VOICE - THE VALUE OF LISTENING

Our employee 'voice' ensures we look at everything on our agenda from the widest viewpoint which in turn supports our 'fair and consistent' mantra. Our specific RLB communities, in the UK and internationally, help us shape policies and roll-out initiatives on issues from D&I to Agile Working and Talent Management. Our employee 'voice' also helps us to understand how people want to access information and communicate with colleagues.

ABOUT RIDER LEVETT BUCKNALL

INVESTING IN PEOPLE



DEVELOPING OUR PEOPLE AND SKILLS FOR THE FUTURE

As an independent, employee-owned business, RLB has a 'people-first' mindset and inclusive culture. Authenticity, transparency and creating opportunities for all employees continue to guide our focus as a high-performing employer of choice.

Proud to be recognised as **Gold Status - Investors in People** and as a Top Employer for 15 consecutive years.

RLB supports employment and skills for all and stimulates early careers through apprenticeships, work experience and placements. All our technical employees are either chartered or working towards chartership.

Through our recruitment programmes and D&I community, we widen talent pools and bring multiplicity to the workplace by targeting under-represented groups. RLB's D&I community has strengthened our policies and integrated this from entry level to senior roles. RLB is an active member of **Women in Property, Building Equality, Employers Network for Equality and Inclusion, Constructing Rainbows** and **Black Professionals in Construction**.

We have career development programmes to support everyone, encouraging them to be their best selves. RLB's Academy provides continual and structured professional development for all our employees to chartered status. Our graduates have a 95% pass rate within 2 years. We are also actively engaged in the Construction Leadership Council Skills Plan and Mentoring Circle.

DEVELOPING OUR PEOPLE



RLB protégé brings opportunities for early careers in construction. We recruit 20+ graduates annually and their rotation around our business allows cross-sector experience, skill development and progression. We have a systematic practice to recruit apprentices to support these individuals and growth in our business.

APPRENTICE / GRADUATE RECRUITMENT



We adopted a hybrid approach following the benefits that the business and employees had experienced working remotely during the COVID-19 pandemic. All of RLB's roles are advertised as flexible from day one (only 12% of construction companies do this). Team members combine site, home and regular office working, responding to client needs and promoting face-to-face collaboration. Our family friendly policies include a new maternity returners programme – enabling 88% of mothers to return from maternity leave.

FLEXIBLE AND HYBRID WORKING

Our CSR programmes include membership of **Kick-start** and **Careers Enterprise Co**, where we provide early careers work experience, work placements and school / college visits to showcase the range of opportunities in the construction sector. We have developed a virtual work experience programme and run Bucknall's First Rung initiative helping young people on their career journey. Our graduates are committed to 'giving back' working with over 20 schools and community groups in deprived areas, serving as both STEM and RICS ambassadors to encourage NEETs to consider a career in construction. The graduates share their personal experiences, career advice, and deliver mock interviews and CV writing skills to help prepare students for interviews.

CSR PROGRAMMES



ABOUT RIDER LEVETT BUCKNALL

AWARDS, ACCREDITATIONS AND MEMBERSHIPS



People



Diversity & Inclusion



Environment



Technical



ABOUT RIDER LEVETT BUCKNALL

100%
INDEPENDENTLY
OWNED AND MANAGED

900
UK PEOPLE

4000
EMPLOYEES WORLDWIDE

12
UK OFFICES

140
GLOBAL OFFICES



GET IN TOUCH

Stephen Scott

Partner - National Head of Education

E: stephen.scott@uk.rlb.com

T: +44 (0)7887 867552

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